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related products. Denali Point of Sale is best suited for small to mid-sized retailers that already use Cougar Mountain software.

Mary Girsch-Bock • Sep. 14, 2017



Cougar Mountain Denali Point of Sale

www.cougarmtn.com

The Denali Point of Sale module is part of Cougar Mountain's suite of accounting and

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customize the touch screen interface as well, creating a display that suits their retail business. Cougar Mountain is a completely integrated system, offering a variety of modules which include AP, AR, Bank Reconciliation, GL, Inventory, Job Cost, Order Entry, Payroll, Purchase Order, Fixed Assets, and Donor Tracking, along with the Sales/Point of Sale module.

Denali Point of Sale accepts a variety of tender types including cash, checks, credit and debit cards, gift cards, coupons, and EBT transactions, with users able to use multiple tender types for a single transaction. Multiple transaction types can also be entered into Denali Point of Sale, including credits, voids, refunds, returns, and layaways, with users able to process the transactions from a single screen.

Denali Point of Sale allows users to choose the method they wish to process sales, with both standard and touch screen monitors supported, or retailers can use a bar code scanner to process both sales and inventory transactions. The product also offers age verification prompts when items such as liquor cigarettes, or other age related items are sold.

Denali Point of Sale allows users to easily process cash sales or access customer data for better customer tracking capability. Customer information can be entered or edited on the fly during the checkout process, with customer data managed in the Denali AR module, where users can track data such as customer buying history, credit preferences, and customer demographics. User defined fields are also available for those that wish to track additional levels of customer data. A gift card option is also available that can be offered to customers.

Denali Point of Sale offers good inventory functionality, offering the ability to assign multiple prices to a single inventory item, and the optional Multi-Location inventory module offers users the ability to easily track inventory levels from multiple locations as needed.

Denali Point of Sale offers over 100 pre-defined reports, with all reports powered by

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Denali Point of Sale completely integrates with other Denali modules, and offers some integration with add-on modules such as Aatrix State & Federal Forms, AvaTax Automated Sales Tax, Bartender Label Generator, Cayan, 3dCart E-Commerce, Crystal Reports, DonorExpress, Fixed Assets, and TSheets. The product also with all standard hardware peripherals including touch screen monitors, cash drawers, pin pads, check readers, registers, pole displays, and credit card readers.

Denali Point of Sale offers excellent help functionality, with users able to connect to help and support functions directly from the application. The website provides authorized users with access to the latest news from Cougar Mountain, links to any product updates that are ready to be downloaded, and access to featured product videos. All Cougar Mountain Software Assurance plan subscribers are provided with access to Standard level videos, with Premier Software Assurance subscribers having access to all content including the Premium e-learning videos. A variety of support plans are available for users to subscribe to, and training options vary as well, with both online and onsite training available. Support can be accessed via email or by telephone during regular business hours.

Ideal for small, specialty retailers that use or plan to use Cougar Mountain Denali applications, Denali Point of Sale offers three editions; Basecamp, which is available for \$999.00, Ascent, which is available for \$2,499.00 and Summit, which is \$3,999.00. All three editions contain Point of Sale, Inventory, and Specialty Shop features, with additional modules available in each version. Users also have the option to add additional users or modules if desired.

2017 Overall Rating: 4.75 Stars

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