CPA

Practice **Advisor**

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Fishbowl Warehouse

www.fishbowl.com

From the 2018 reviews of Inventory Management systems.

Fishbowl offers warehouse and manufacturing management software that is designed to integrate with QuickBooks Desktop, QuickBooks Online, and Xero. Fishbowl offers both U.S. and Canadian versions of the application and is well suited for both retailers and manufacturers, offering a version only for inventory

management as well as a version that includes both manufacturing and inventory

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Fishbowl can be utilized in a variety of environments with its ability to track both product inventory in internal assets, including tools and machinery. The product supports inventory management for multiple warehouses, and offers unlimited custom fields, so users can track the level of detail they desire. Fishbowl supports multi-currency, as well as multiple ship-to addresses, and can handle drop shipping as well. Users can set an automatic reordering point for any inventory product, and can assign a substitute product to use if another similar product is unavailable. A complete purchase order history is tracked in Fishbowl, and the product also integrates with CRM applications for easy customer management capability.

Fishbowl offers serialized tracking of all inventory, with the option to track products by vendor part number, or by using the mobile app to track by barcode. Along with using the app to track inventory, users can also create and print custom barcode labels as well. Users can add a variety of items to any product file, including images, invoices, purchase orders, and any other related document. The product also includes a product/kit configurator, and Fishbowl Manufacturing offers build-to-order workorder capability, multi-level bill of materials, standard and configurable kitting, and assembly work orders.

Fishbowl's Pricing Rule module allows users to create multiple pricing levels for any inventory product. Pricing can also be set in tiers, with three tiers available to utilize. Fishbowl also offers a variety of pricing options that can be set up using the Apply Price Adjustment feature, including markdown, margin, percent, or fixed price. Users can also create variable and discount pricing for individual customer groups if desired, as well volume discount pricing.

Fishbowl supports multiple inventory valuation methods including LIFO, FIFO, Average, and Standard Cost.

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Offering both inventory and manufacturing management modules, Fishbowl also offers users a variety of add-on modules to shore up the core application, including Fishbowl Time & Labor, Fishbowl for Salesforce, and Fishbowl Commerce. The product also integrates with a variety of third-party applications such as QuickBooks Desktop, QuickBooks Online, QuickBooks Canada, Xero, eBay, UPS, Shopify, Amazon, Magento, and FedEx, along with dozens of other applications.

Fishbowl's training and support page offers system users a variety of tools and resources including access to product updates, a Getting Started tutorial, a variety of training videos, along with FAQ's and a complete user manual. Product support is included in final product pricing and is available via email, chat, or using the toll-free number. Users can also schedule on-site or phone training from the page as well.

Fishbowl Warehouse is a scalable warehouse/manufacturing application that is well suited for mid-sized to larger retail businesses, online merchants, or any business that needs to track multiple internal assets. The product offers seamless integration with QuickBooks products as well as Xero, and also offers a series of add-on applications that increase product flexibility and functionality. Fishbowl Warehouse starts at \$4,395 for a single user lifetime license (with subscription support). Final pricing is based on the number of system users and the support plan chosen. Fishbowl offers a free trial for those interested in learning more about the application.

2018 Rating - 5 Stars

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