Right Networks®

Right Networks Hosting

Right Networks

www.Rightnetworks.com

From the 2019 reviews of hosting services for accounting firms.

Right Networks cloud hosting offers application integration for accounting firms, accounting and tax professionals and small business owners. Although Right Networks specializes in QuickBooks Desktop cloud-hosting, more than 250 additional applications can be supported in the hosted environment. The product offers excellent scalability to meet the needs of the business, with three standard plans. Right Networks was also the winner of the 2019 *CPA Practice Advisor's* Readers' Choice Awards for Outsourced Technology Services.

Right Networks offers 99.999% uptime, using a variety of system protocols to keep data safe, including around the clock physical security onsite at the location of their top-tier data centers; security camera systems, data encryption, multi-factor authentication, and secure daily backups. Right Networks practices a rolling 90-day retention period for all data stored on servers and uses multiple data centers physically located thousands of miles apart, using redundant power systems and onsite power generation for all servers.

In addition to access from both PC and Mac computers, Right Networks cloud-hosting applications are all mobile-friendly, so users can access a hosted application

from any location, at any time, using any device.

QuickBooks Desktop Cloud, the basic Right Networks package, offers access to the cloud-hosted environment, Google Chrome, PDF24, and printing software. Customers have the flexibility to buy, lease or bring their own QuickBooks Desktop license. In the Business Cloud package, integration support for applications like Expensify, Bill.com, Avalara, Tallie and Autofy are added, along with Microsoft Excel.With Application Cloud, customers may access everything described in QuickBooks Desktop and Business Cloud, plus cloud-hosted support for more than 250 best in class applications, where license access to these applications is purchased separately. Available applications include include Abacus, ADP, BillQuick, Certify, Drake Software, Magento, SmartVault, SpringAhead, and Webgility. The platform also hosts Microsoft Office 365. Users can utilize up to 50 GB of storage space and can add or remove apps using their *My Account* portal at any time.

Right Networks' support page offers a completely searchable knowledgebase, and access to a variety of self-help categories including Getting Started, Connecting, Application Help, and Printing and Scanning. Users have access to Video Tutorials and Account Help. There are set-up wizards available for both PC and Mac users, available for download from the help page. Users can log into their account or to the file manager to easily access files. Right Networks offers toll-free telephone support, with the support team available 24/7. Remote support is an available option so a technician may access and application to diagnose an issue. There are product-specific help options available for QuickBooks Desktop users.

Right Networks offers three packages as described above: QuickBooks Desktop Cloud for $57/user/month, Business Cloud for $66.99/user/month, and Application Cloud for $66.99 user/month. Also available through Intuit ProConnect Group group is a package targeted to tax professionals which includes the customer's choice of Intuit

Lacerte or ProSeries, and is priced at $149.99 per user, per month, and includes

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